



# BOOKING FORM - VIA TRAVEL AGENT

TOUR NAME \_\_\_\_\_

TOUR DATES \_\_\_\_\_

Please check with our office for space available before completing this form so we can hold your place while this form is in transit.

Please complete application in **block letters and sign & return** this form with the appropriate deposit to:

**46 View Street Annandale, NSW, 2038, Australia** or email [info@railwayadventures.com](mailto:info@railwayadventures.com)

For more information, call **1300 800 977** or visit our website [railwayadventures.com](http://railwayadventures.com)

## PERSONAL DETAILS — PASSENGER 1

Title (Ms, Mrs, Mr, Dr or Other)

Family Name (as in passport)

Given Name (as in passport)

Preferred name  DOB  /  /

Email

Mobile

Phone

Address

State  Postcode

Country

## PERSONAL DETAILS — PASSENGER 2

Title (Ms, Mrs, Mr, Dr or Other)

Family Name (as in passport)

Given Name (as in passport)

Preferred name  DOB  /  /

Email

Mobile

Phone

Address

State  Postcode

Country

### Tour Accommodation (rooming preferences)

I/we would like  a twin-bedded room  a double-bedded room  a room for sole occupancy

Travel Companion \_\_\_\_\_

### EMERGENCY CONTACT DETAILS 1

Note: this person must be contactable while on tour.

Name \_\_\_\_\_

Relationship to Traveller \_\_\_\_\_

TEL. (AH) ( \_\_\_\_\_ ) \_\_\_\_\_

Mobile Tel: \_\_\_\_\_

### EMERGENCY CONTACT DETAILS 2

Note: this person must be contactable while on tour.

Name \_\_\_\_\_

Relationship to Traveller \_\_\_\_\_

TEL. (AH) ( \_\_\_\_\_ ) \_\_\_\_\_

Mobile Tel: \_\_\_\_\_

## TRAVEL DETAILS — PASSENGER 1

AIRFARE — WOULD YOU LIKE TO RECEIVE A QUOTE FROM US?

Yes  No

Economy  Premium Economy  Business Class  First Class

CITY OF DEPARTURE

Sydney  Melbourne  Brisbane  Perth  Other

FREQUENT FLYER NUMBER

AIRLINE SEAT PREFERENCE

## TRAVEL DETAILS — PASSENGER 2

AIRFARE — WOULD YOU LIKE TO RECEIVE A QUOTE FROM US?

Yes  No

Economy  Premium Economy  Business Class  First Class

CITY OF DEPARTURE

Sydney  Melbourne  Brisbane  Perth  Other

FREQUENT FLYER NUMBER

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# PHYSICAL & MEDICAL INFORMATION

## PARTICIPATION CRITERIA

To participate in an Railway Adventures tour, you must be reasonably fit, in good health and able to participate in all activities without assistance from Tour Leaders or other tour members. If you require assistance, a fit and able travel companion must undertake to accompany and assist you with all tasks for the duration of the whole tour. The responsibility of the Tour Leader is to ensure that the larger group enjoys a relaxing and informative journey, and he or she cannot be relied upon to provide ongoing individual assistance to any one guest.

## FITNESS

In order to get the most from your travels and keep up with the group, a reasonable level of fitness is required. Each destination makes specific requirements, so you should check carefully with us if you are in doubt about your ability to fully participate. To help guide you, we have graded our tours with how many locos will be needed to keep pace ☺



### GRADE 1—REASONABLE FITNESS ONE LOCO

You will need to be able to walk for a couple of hours at a gentle pace, remain standing in museums and galleries, get on and off coaches, trains and boats unassisted. These tours often include luggage handling services, short-distance transfers, privately chartered trains and longer stays in hotels so you can more easily choose to take time out.



### GRADE 2—GOOD FITNESS TWO LOCO'S

The most common grading for our tours. Two loco itineraries offer many activities that require a little extra fitness – walking on uneven ground, climbing hills to enter towns or historic sites, walks of 1-3 kilometres as well as getting on and off transport. You need to have good mobility and aerobic fitness and be able to manage your own luggage.



### GRADE 3—EXCELLENT FITNESS THREE LOCO'S

These tours are fast-moving and have quite full days that often include a lot of walking. There's also a lot of getting luggage on and off trains. You'll need to have excellent mobility and good muscle strength to be able to enjoyably travel and get the best out of the experience.

Please mark **X** in the **YES** or **NO** box to every question below and provide details where necessary:

## MOBILITY AND FITNESS

As many of Railway Adventures' international sites do not provide access to wheelchairs or similar mobility aids, we regret that Railway Adventures tours are not suitable for people who require the use of a walking frame, wheeled walker, wheelchair or motorised scooter.

	Pax 1		Pax 2	
	YES	NO	YES	NO
1. Can you walk and stand for at least 1-2 hours without assistance?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
2. Can you climb stairs and/or walk up and down slopes without assistance?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
3. Can you organise, manage and carry your own luggage?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
4. Can you follow and remember tour instructions and meet punctually at designated times and places?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
5. Are you able to step into a bath with shower without assistance?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
6. Do you have impaired vision or hearing which may impact your capacity to participate on this tour?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

## EXISTING MEDICAL CONDITIONS

You alone are responsible for managing any existing medical conditions, your medication and any medical equipment that you may need when on your tour. Please plan for contingencies and take extra medication, dietary supplements and/or fully charged batteries for medical equipment if your health and safety depends on these. You should take into consideration that power sources at some destinations may be unavailable, inadequate, inconvenient or unreliable.

### Pax 1

Do you suffer from any medical conditions that may compromise your mobility and/or fitness to participate on this program? If yes, please specify

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### Pax 2

Do you suffer from any medical conditions that may compromise your mobility and/or fitness to participate on this program? If yes, please specify

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## MEAL REQUIREMENTS/ALLERGIES AND/OR FOOD INTOLERANCES

Railway Adventures will make reasonable endeavours to organise meals to suit you, provided that you give Railway Adventures adequate notice of your specific dietary requirements or allergies. You may be required to research dietary alternatives, as not all destinations may be able to offer suitable food substitutes.

### Pax 1

1. Please indicate if you have any special dietary requirements

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2. Do you have any food allergies or intolerances? If yes, please specify

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### Pax 2

1. Please indicate if you have any special dietary requirements

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2. Do you have any food allergies or intolerances? If yes, please specify

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BOOKING CONDITIONS

DEPOSITS

A deposit of between \$250 to \$1000 Per Person, depending on the tour is required to reserve a place on a Railway Adventures tour.

CANCELLATION FEES

If you decide to cancel your booking the following charges apply:

- More than 45 days before departure: Fully refundable
45-31 days prior 50% of total amount due\*
30-0 days prior 100% of total amount due

\*This amount may be credited to another Railway Adventures tour departing within 12 months of the original tour you booked.

We regret, in this case early-bird discounts will not apply.

We take the day on which you cancel as being that on which we receive written confirmation of cancellation.

UNUSED PORTIONS OF THE TOUR

We regret that refunds will not be given for any unused portions of the tour, such as meals, entry fees, accommodation, flights or transfers.

WILL THE TOUR PRICE OR ITINERARY CHANGE?

If the number of participants on a tour is significantly less than budgeted, or if there is a significant change in exchange rates Railway Adventures reserves the right to amend the advertised price. We shall, however, do all in our power to maintain the published price. If an Railway Adventures tour is forced to cancel a tour due to minimum numbers you will get a full refund of all tour monies paid. Occasionally circumstances beyond the control of Railway Adventures make it necessary to change airline, hotel or to make amendments to daily itineraries. We will inform you of any changes in due course.

TRAVEL INSURANCE

For domestic travel Railway Adventures highly recommends travel insurance.

FINAL PAYMENT

Due 45 days before departure for domestic tours.

DAYS OF TRAVEL

Railway Adventures strongly recommends you do not make any travel arrangements on the dates of rail travel as departure and arrival times cannot be guaranteed. Please check with our office before making any arrangements. As far as possible you should therefore avoid making onward travel arrangements on the final day of travel.

HOW DID YOU HEAR ABOUT THIS TOUR?

Please select one or more where appropriate:

- Input boxes for: Past passenger.. please specify name & year of tour; I receive the Railway Adventures Brochure/Newsletter/Emails; I saw an advertisement in... please specify; Browsing the internet; A friend recommended Railway Adventures; Facebook; Other... please specify

BOOKING THROUGH A TRAVEL AGENT. (AGENTS USE ONLY)

Travel Agent Details

Consultants Name

Agency Name

Address

Email

Tel.

DEPOSIT PAYMENT

A non-refundable \$1000.00 deposit is required for each person listed on this booking form.

Number of passengers: Amount of deposit: \$

Direct Deposit or Internet Banking

Railway Adventures bank details

Bank NAB
BSB 082 522
Account No 918841372

Reference used (tour and last name)

Date money transferred

SEND

Please return the completed booking form with a copy of their passport to: Email: info@railwayadventures.com

Please note your client/s must sign the Booking Terms and Conditions below.

Railway Adventures

46 View Street Annandale, NSW, 2038, Australia
Phone: 1300 800 977

Additional booking forms can be downloaded from our website railwayadventures.com

BOOKING TERMS & CONDITIONS

- I have read, understood and accept the Terms & Conditions on page 4. I have enclosed the deposit and understand that the balance of the tour cost must be paid by the due date or my reservation will be cancelled.
I have read the information about the physical requirements of the tour in the detailed itinerary and confirm that I/we are able to meet these requirements.

Sign here

BOOKING TERMS & CONDITIONS

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Sign here



## PRICES

All prices are subject to availability and can be withdrawn or amended at any time without notice. Generally, prices for specific services will not be increased once final payment has been received for that service.

## FLIGHTS

In most cases we have not included flights, visas, airport taxes, security taxes etc. in the cost of our tours as these will vary depending on other individual travel requirements. **Contact us if you need assistance.**

## DEPOSIT & FINAL PAYMENT

To confirm your reservation, you will be required to pay a deposit. The amount of deposit will be between \$250 and \$1000 and may include deposit to supplier/wholesaler as well as a deposit held by Railway Adventures. Your deposit forms part of your final payment which must be received by us before documents are issued. Final payment unless specified is required 45 days prior to tour departure for Domestic Tours.

## PAYMENTS

Can be made by credit card, cheque, cash, or electronically to Scott McGregor's Railway Adventure's bank account. Fees & Charges apply to final payments on Credit card.

## AMENDMENT/CANCELLATION FEES

All deposit payments made prior to Final payment date are fully refundable. If Railway Adventures is forced to cancel the trip between then and the day of departure (once final payments have been made to suppliers) you will be offered an alternative departure or a future travel credit.

Some venues have yet to confirm the rules that may be applicable for social distancing and group sizes at the time of our planned visit. With your health and safety in mind, every effort will be made to supply the services and inclusions stated in the itinerary. However, we will comply with the advice and guidelines of the applicable health authorities at the time of travel. If smaller group sizes are required at venues, we reserve the right to amend the itinerary and venues visited.

## COVID

If, in the unfortunate circumstance that someone tests positive while travelling with us, we will assist them in making arrangements to get home, or to stay in isolation at a private accommodation for the required period of time. However, they will be required to leave the tour at their own expense. Furthermore, Railway Adventures will not be held liable for and accepts no responsibility for any direct or indirect losses or issues arising from Covid-19. Please see full details on the website.

## TIMETABLES

All departure and arrival times are subject to change at any time and, where listed, are a guideline only. You accept that Railway Adventures does not own or control any train, rail equipment, coach, flight or infrastructure and has no control over the operation of any railway tracks. Scheduled passenger and freight trains will at all times have priority over heritage trains and, as such, timetables can change at any time throughout each day of operation. Railway Adventures does not accept any loss or additional costs on your behalf for missed travel connections should trains or replacement forms of transport be delayed.

Should any train be unable to run due to track conditions, weather, line blockage, signal failure, other train failure or any other circumstances outside the control of the Railway Adventures, the right is reserved to replace these services with coach transport. Unless a tour is cancelled outright there will be no refund for replacement of rail services.

## HEALTH, FITNESS & PARTICIPATION

All of our tours require a MODERATE level of fitness for the overall benefit of the group, including the ability to: negotiate railway stations without wheelchair assistance; use combined shower/bath facilities; undertake walking tour of 1-2 hours duration, including using stairs, walking over cobblestones and other uneven surfaces; stand for long periods in museums and other sites; embark/disembark coaches, trains and other methods of transportation without assistance.

## TRAVEL DOCUMENTS

Final documentation will be distributed by email approximately 2 weeks prior to departure. Any further documentation will be distributed at the station on the day of departure.

## BAGGAGE ALLOWANCE

Trains may have limited space for luggage, in which case large suitcases cannot be accommodated. Guests should limit their packing to one small bag each and must always be able to handle their own luggage.

## BEHAVIOUR

As the tour involves travelling in a group you agree to accept the full authority of our designated tour manager. Passengers are expected to behave in a courteous manner toward other passengers, our personnel, and other persons with whom passengers have contact during our tour. In some circumstances we may require that an offending passenger leave the tour as soon as practicable. In such circumstances we will not be liable for any refund, compensation or costs incurred by you and or the relevant passenger whatsoever.

## GROUP ETIQUETTE

We want to be sure everyone has a good experience. Be on time – the tour manager will give you specific times for photos, shopping, and departures. Do not block the view – if you are tall let the smaller people in front during guide commentary; Do not speak when the guide is speaking, be flexible and keep a positive attitude.

## LIABILITY

Scott McGregor's Railway Adventures do not accept any liability whatsoever for the acts, omissions or default, whether negligent or otherwise, of third-party providers over whom we have no direct control. Railway Adventures is not itself a carrier or a hotelier, nor does it own trains, hotels, coaches or airlines. Under circumstances where liability cannot be excluded, such liability is limited to the value of the purchased travel arrangements. We do not accept any liability in contract, tort or otherwise for any injury, damage, loss (including consequential loss), delay, additional expense or inconvenience caused directly or indirectly by force or any other event which is beyond our control which is not preventable by reasonable diligence on our part.

## PRIVACY POLICY

Scott McGregor's Railway Adventures are committed to protecting the privacy and confidentiality of personal information.